

# CASINO & HOTEL

307 206 7000 Po Box 399, Lander WY, 82520 5690 Hwy 287

#### **Job Announcement**

#### Job Opening July 8, 2024

Job Closing open until filled 2024

Job Title: Slot Tech I
Department: Slots

**Reports To:** Slot Manager & Slot Supervisor

**Supervises:** None

**Salary:** \$ 12.00 min (D.O.E.)

**Positions:** (1)

#### SUMMARY

Under direct supervision of Slot Manager and Slot Supervisor. This individual will maintain in good working order and install, upon notification of request, operation's Electronic Gaming Devices (devices) and any and all working components; this includes interior and exterior of the devices.

#### **OUALIFICATIONS:**

One to six months direct related training in Gaming machine repair, or an equivalent combination of education and experience in a gaming work environment is essential with a background in electronics, mechanics and/or computers is preferred. Must be able to efficiently use basic electronic equipment such as testing meters. Must submit to drug testing. Must be 21 years or older to work on gaming floor. Must be able to obtain and maintain Gaming License or Work Permit.

**DUTIES:** (These functions are intended as a general illustration of the work performed in this job classification and are not all inclusive for this position)

- 1. Technician will adhere to and understand clearly, department Standard Operating Procedures (SOPs), Minimum Internal Control Standards (MICS), Gaming Policy and Procedures.
- 2. Must accurately complete, in a timely manner, all required gaming forms when recording/compiling customer transaction and personnel information.
- 3. Will provide excellent customer service according to department SOPs.
- 4. Will be required to know and effectively communicate promotional and special event information to customers and employees.
- 5. Install and maintain in proper working order, electronic gaming device equipment and related peripherals (including machine lighting, sign, posts, etc.), by troubleshooting as needed electronic wiring and other components within the gaming machines.
- Move and/or assemble/disassemble electronic devices as needed and directed.
- 7. Responsible for proper installation and maintenance of all inner workings such as paper changing, correcting, if any, malfunctions, with the ticket printer.
- 8. Complete Technician reports, Incident Reports accurately and other documentation as needed such as but not limited to Access Logs, Work Orders, Preventative Maintenance Inspection Sheets, and Part Request Forms.
- 9. Responsible for accurate installation and maintenance of the components; including but

- not limited to; card readers, key pads, LCD's communication boards, wiring harnesses, and Data Potter Units (DPU).
- 10. Will work in a manner consistent with a professional work environment; respective of basic human rights in the workplace.
- 11. Will push in chairs and throw garbage away as needed or directed.

### ETHICAL BEHAVIOR:

All Candidates must adhere to Shoshone Rose Casino & Hotel, Personnel Handbook, SOP's and Code of Ethics.

## **WORK ENVIRONMENT:**

Work is generally performed in or around a casino environment, office or front desk setting with exposure to second hand smoke and high noise levels. Working evenings, graveyards, weekends, and holidays may be required.

### PHYSICAL DEMANDS WHILE EXECUTNG JOB DUTIES:

- 1. Employees are regularly required to talk, hear, listen and follow directives.
- 2. Employees may stand, walk or sit for extended periods of time, may be required to climb, balance, stoop, kneel, crouch, or crawl.
- 3. Employees are repeatedly required to reach with hands and arms and use hands to finger, handle or feel objects, tools, controls or office equipment.
- 4. Employees specfic vision abilities required by the this job include close vision, distance vision, color vision, peripheal vision, depth perception, and the ability to adust and focus.
- 5. The noise level is usually moderate increasing to loud when on the casino floor.
- 6. The employee may be required to lift up to 30-50 lbs by self.
- 7. Employee must be able to operate equipment or execute job in mentally and physically stressful situations.

## SHOSHONE ROSE CASINO & HOTEL BENIFITS;

Paid Time Off, Employment Mobility, Various Shift Work, Employee Discounts

Shoshone Rose Casino & Hotel, is an equal opportunity employer, is committed to the principle of diversity and affirmatively encourage Eastern Shoshone Tribal members, Veterans and other ethnicities to apply.