

SHOSHONE ROSE



CASINO & HOTEL

307 206 7000 Po Box 399, Lander WY, 82520 5690 Hwy 287

Job Posting

Opening Date March 20, 2024,

Closing Date Until Filled

Job Title: Table Games Supervisor
Department: Table Games
Reports To: Tables Games Manager
Supervises: Tables Game Dealers
Employment: Non-Exempt
Salary: \$ DOE
Positions: (2) Full Time

Job Summary:

1. Under the direction of the Table Games Manager, the Table Games Floor Supervisor is responsible for supervising the activity of all table games, ensuring the gaming activity, and dealing procedures compliance with table games policies and procedures. This position may conduct a variety of casino games along with, knowledge of game protection, maintaining the integrity of the assigned games and personnel, while providing prompt and courteous service to all gaming patrons. At least 1 year supervision in table games or 2 years dual rate in table games. **Must be at least 18 years of age to be on the gaming floor, submit to drug testing, fingerprinting, background check, and be able to obtain a Gaming License or Work Permit.**

Essential Job Functions: *(These functions are intended as a general illustration of the work performed in this job classification and are not all inclusive for this position)*

2. Monitors and supervises all assigned gaming areas.
3. Greeting guests in a courteous and friendly manner. Ensures that all guests receive a high level of quality service along with explaining and interpreting the game rules for guests.
4. Inspects card decks prior to playing tracks and records player buy ins, wins, losses and bet amounts.
5. Corrects errors on the games and make game related decisions. Investigates and resolves guest complaints of concerns in accordance with standard procedures.
6. Supervises the work of the team members under their authority and evaluates their performance.
7. Maintains the proper chip inventory for all tables and determines the need for fills/credits. Understands and adheres to all Title 31 procedures.
8. Fills out various work related forms including Title 31 , and multiple transaction logs

Additional Job Duties:

1. Opens and closes table games in assigned area verifying counts as provided by the dealer.
2. Monitors bets and payouts and corrects as needed.
3. Must be able to deal one or more games particular table games.
4. Able to comprehend policies and procedures and carry them out as set forth in the internal controls and manuals.
5. Provide excellent customer service.
6. Perform other duties as assigned.
7. To preform each essential duty satisfactorily

ETHICAL BEHAVIOR:

All Candidates must adhere to Shoshone Rose Casino & Hotel, Personnel Handbook, SOP's and Code of Ethics.

WORK ENVIRONMENT:

Work is generally performed in or around a casino environment, office or front desk setting with exposure to secondhand smoke and high noise levels. Working evenings, graveyards, weekends, and holidays may be required.

PHYSICAL DEMANDS WHILE EXECUTNG JOB DUTIES:

1. Employees are regularly required to talk, hear, listen and follow directives.
2. Employees may stand, walk or sit for extended periods of time, may be required to climb, balance, stoop, kneel, crouch, or crawl.
3. Employees are repeatedly required to reach with hands and arms and use hands to finger, handle or feel objects, tools, controls or office equipment.
4. Employees specific vision abilities required by the this job include close vision, distance vision, color vision, peripheal vision, depth perception, and the ability to adust and focus.
5. The noise level is usually moderate increasing to loud when on the casino floor.
6. The employee may be required to lift up to 30-50 lbs by self.
7. Employee must be able to operate equipment or execute job in mentally and physically stressful situations.

SHOSHONE ROSE CASINO & HOTEL BENIFITS;

Health Insurance, 401K, Paid Time Off, Employment Mobility, Various Shift Work, Employee Discounts

Shoshone Rose Casino & Hotel, is an equal opportunity employer, is committed to the principle of diversity and affirmatively encouraging Eastern Shoshone Tribal members, Veterans and other ethnicities to apply.

